

WHAT YOU CAN EXPECT FROM US:

- We will communicate with you regarding any assessment of your child and copies of those assessments will be shared with you.
- We will listen to your views, the views and wishes of your child and other relevant parties such as school and health. This will inform our support planning for your family.
- We will help you to consider your network of support including family members and friends and how they may be able to offer help to your child and your family.
- If we commission therapeutic interventions, then the allocated social worker will hold a mid-point meeting with the parent / special guardian and the therapy provider to review the work undertaken and ensure there is a clear end point:

Assess → Intervention → Review → Clear end point and closure date.

- Some children and young people will not require an allocated social worker but will still have interventions facilitated. These children and young people will have their intervention and support reviewed by the Monitoring and Reviewing Social Worker.
- We are a specialist therapeutic team that offers a whole family approach with time limited intervention and support.

WHAT WE ASK OF FAMILIES:

The expectation of parents / special guardians accessing the service is that they are actively involved and undertake relevant parenting work as well as any individual support the child may be receiving. This is vital, as change, recovery and healing take place within a relational context, particularly for those children affected by early trauma and disrupted attachments.

*Adoption and SGO Support Fund [ASGSF] Eligibility and Outcome Measure requirement.

It is a requirement of the ASGSF that in order to access the fund a child must have been in the care of the local authority prior to being adopted or made subject to a Special Guardianship Order.

For funding to be agreed, parents and carers must complete Outcome Measurement Tools before and after the intervention takes place so that the impact of therapy can be measured and reported. Your allocated social worker will share this with you and let you know when you need to complete it. This report will then form a part of the initial meeting with your therapy provider. Please note this is an absolute requirement of the ASSGF [not the local authority] and no therapy can be provided without completion of these measures.

Post Adoption & SGO Support Team



THE POST ADOPTION AND SPECIAL GUARDIANSHIP ORDER SUPPORT TEAM:

- We work with children and young people and their parents / special guardians post Order.
- We pride ourselves on working in partnership with parents, carers and professionals to achieve the best possible outcomes for children, young people and their families.
- The child's voice is central to all the work we do.
- The team offer intervention focused, time limited and targeted support services.
- Parents and carers are encouraged to self-refer via our Helpline.
- We offer support to all adopted children and children subject to an SGO who are living in Suffolk. For those of you who adopted a child from another county; Suffolk support starts 3 years after the granting of the Adoption Order. The placing Local Authority remains your support service for the first 3 years.

OUR FAMILY SUPPORT HUB OFFER [NORTH, SOUTH AND WEST SUFFOLK]:

- Our family support team consists of 3 hubs made up of social workers and family support practitioners who specialise in this area of work, overseen by a Consultant Social Worker for each Hub and a Practice Manager for the county wide team.

- Our social workers undertake comprehensive assessments of children's Adoption and SGO support needs. These assessments are needs led and where appropriate can result in the development of a therapeutic support plan.
- The outcome of support planning may be a recommendation for commissioned therapeutic intervention. The funding for these interventions is accessed via the Adoption and SGO Support Fund [*eligibility criteria and conditions apply]. The assessment will also look at timescales for the required work.
- Bespoke family support practitioner intervention can be offered for a time limited period.
- Direct assessment and support from the allocated social worker for your child and your family.

OTHER SERVICES INCLUDE:

- Life Story Work.
- Social events throughout the year.
- Referral to Adopters Together Community Hub (for newer adopters).
- KIT (Keeping in touch) service for special guardianship families.
- Video Interactive Guidance (VIG).
- Theraplay Groups.
- Support Groups.
- We work alongside multiple professionals including educational psychologists, support with arranging EPAC meetings (education plan for adopted children) and contribute to EHCP plans (If your child is open to the team).

OUR HELPLINE TEAM:

Our Helpline consists of a team of social workers and family support practitioners who specialise in this area of work. They can:

- Refer for specialist keeping in touch support for either adoption or SGO.
- Share helpful resources.
- Refer for time limited direct work with a family support practitioner.
- Refer for Life Story Work.
- Refer to Educational Psychologist for consultation.
- Provide information about our training offer.
- Share details of Support Groups and events in your area
- Where appropriate, signpost you to other relevant support services.
- Complete initial assessments where appropriate.

Our helpline is open **Monday- Friday 9.30am -12.30pm** and you will get a call back within 15 working days of your enquiry.

Telephone: 01473 265700

Email: CYPASGOAdmin@suffolk.gov.uk

If you feel your child is in crisis, please do still refer but also contact:

Under 18s Out of Hours Team:

0300 123 1334

CHRIS (Crisis Help and Risk Intervention Service): Mon-Fri, 8am-8pm - 01473 265 499

NHS 111 option 2

Call 999 or present at **A&E**